

Appendix Table 7: VA-Community Initiatives for Homeless Veterans: End of FY 1999 Plan Focus (Top 3 Needs) - FY 2000 Plan Action Results

VISN	VA Facility - System Name	FY 1999 Need 1 Identified	FY 2000 Update	FY 1999 Need 2 Identified	FY 2000 Update	FY 1999 Need 3 Identified	FY 2000 Update
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4) and VAMC Brockton, Massachusetts (MA) - 523A5 and VAH Bedford, MA	Increased transitional and permanent housing	Opened two transitional sites with 20 new beds total.	Increased collaborations with providers to minority population	Established weekly visits with a local minority veterans' service organization.	Increased collaboration among VA homeless program providers	Established a Veterans Integrated Service Network (VISN)-wide position and plan to coordinate all homeless veteran programs. Person is on board and holding regular meetings and conference calls that have greatly enhanced service delivery to homeless veterans.
1	VAMC Manchester, New Hampshire (NH) - 608	Transitional housing for veterans	Have hired one full time homeless outreach worker/coordinator. Have established contract with two facilities to provide 90 day transitional housing placements. With funds available, we can place ten to eleven veterans per year.	Long term permanent housing	Have attended Continuum of Care meetings and began outreach in Southern and Central NH starting in March, 2000.	Transportation and dental care	Disabled American Veterans (DAV) has assisted with providing transportation for veterans to appointments. Slowly establishing contacts (networking) in community, but have limited resources in community. There is a housing crisis in the state of NH!
1	VA Connecticut (CT) HCS (VAMC Newington and VAMC West Haven)	Long term permanent housing	The Healthcare for Homeless Veterans Program (HCHV) is a member of multiple local housing coalitions, consortia, and continuums of care committees. VA's current role is as a participant in local and state-wide deliberations that have consistently targeted permanent housing as chief concern in Connecticut (CT). Shelter Plus Care programs in several sites have allowed homeless veterans safe and affordable housing. In the past year, VA CT has worked closely with the West Haven Public Housing Authority (PHA), which has provided an additional 15 Section 8 vouchers to homeless veterans. Veterans who move from this PHA area to another district, under Section 8, have had the original voucher returned to West Haven, thereby not decreasing the total numbers due to portability. In the Hartford area Shelter Plus Care effort, 53 certificates were released in mid June 2000, and three veterans - one with a mental health diagnosis and two with dual diagnosis problems - secured permanent housing.	Emergency and transitional housing	The first client of Project TEACH (Training, Education and Community Housing) to complete the program and to secure subsidized housing with case management is a veteran in care with VA CT. He was referred by VA CT Substance Abuse Program/Homeless Outreach as well as East Hartford Shelter Director. (This Director has been involved with Project CHALLENGE (Community, Homelessness, Assessment, Local Education and Networking Groups for Veterans) and volunteered to help homeless veterans complete CHALLENGE surveys at StandDown 2000 on September 22, 2000). Current need is to strengthen network and collaboration between Project TEACH and Department of Labor/Disabled Veteran Outreach Person (DOL/DVOP) initiative at VA CT for new referrals and to initiate Veteran Industries (VI) connection as well. Ongoing participation in all major Continuums of Care in CT continues. Rural outreach and transitional housing continues to facilitate discussions on gaps in emergency and transitional housing and initial exploration on funding potential with VA CT.	Job training and employment assistance	Advocacy for initiating veterans' founded Oxford House continues. Community service providers approached regarding VISN funds for Transitional Living Program (TLP) beds, (Northern CT), were not able to contract, because of program changes and other contract commitments. Follow up discussions with one agency have occurred and initial response is encouraging. Further dialogue with providers and VA CT Homeless Program is planned. A 10 bed transitional living treatment program for homeless veterans was implemented. Veterans whose psychiatric problems preclude their being effective consumers of community based emergency shelters are the target population (Safe House concept).
1	VAMC Northampton, Massachusetts (MA) - 631	Food	Food bank programs have been expanded and more soup kitchens have been opened. This is no longer an unmet need.	Long term permanent housing	New housing project (Chapin Manor) has been opened and is used for veterans only.	Services for emotional or psychiatric problems	Access still somewhat limited. Continuing to work with VA/community resources to meet this need.
1	VAMC Providence, Rhode Island (RI) - 650	Long term permanent housing	Achieved in placements last year with Section 8 vouchers. Convinced several agencies to take in homeless veterans with criminal histories.	Transitional supportive housing	Two agencies received vans this year. One agency was awarded Per Diem only funding. One agency was not awarded a grant.	Employment/job training	Several veterans are now working at the VAMC. Several are enrolled in college. Several graduated from Veteran Transitional Support Program (VTSP) with jobs.
1	VAM&ROC Togus, Maine (ME) - 402	Long term transitional and permanent housing	Have worked with State Housing Authorities and local coalitions. Working with city planners and Togus Homeless Group.	Dental	Homeless veterans attending annual Stand Down were given priority status and follow-up services for dental care.	Glasses	Homeless veterans attending annual Stand Down were given priority status and follow-up services for glasses.

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1	VAM&ROC White River Junction, Vermont (VT) - 405	Dental	Veterans being referred to other local dental programs on an as-needed basis.	Transitional beds	Working with locals on transitional housing. This incorporates Housing and Urban Development (HUD) grant and local agencies doing case management. Also involves Mentally Ill CRT (chronic rehabilitation therapy) eligible veterans.		
2	VAMC Albany, New York (NY) - 500	Long-term permanent housing	Still a priority. Community agencies would like additional technical support in writing grants for this.	Services for emotional or psychiatric problems	Improved electronic consultation capability for mental health services in place.	Dental care	VA Dental has agreed to serve homeless veterans on emergency basis.
2	VA Western New York HCS (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	Immediate shelter	Veteran-specific coalition developed October 1999. Stand Down 2000 held May 4-5, 2000.	Transitional housing	Western New York Veterans Housing Coalition application for VA Grants & Per Diem approved for Batavia Partnership Project; and new Mental Illness/Chemical Addiction (MICA) Housing opened in the community.	Jobs development and training	PRIDE (Plan of Recovery, Individual Development, and Employment Project) launched in VISN 2. PRIDE is a collaboration between VA, state and local counties to develop program offering substance abuse treatment and vocational rehabilitation to veterans. General assistance payments continued while homeless veterans receive wages in Compensated Work Therapy (CWT). JAVA Coffee Kiosk opened Spring 2000, operated by homeless veterans.
2	VAMC Canandaigua, NY - 528A5	Lack of long term and permanent housing	US Vets Project still being formalized through VA - no immediate start up date at this time.	Lack of eye care	Eye exams and glasses (voucher) through VA medical services. "Project Eye Care" provides exams and glasses at neighborhood health center since Fall 1999.	Lack of job training and help with finding a job	Veterans Outreach fully operational with full time vocational specialist. VA Vocational Rehabilitation increased staff and presence at VAOPC and in community. Coordination of homeless veterans services with a New York state vocational and educational program for the disabled and Project Redirect through HCHV workers.
2	VAMC Syracuse, NY - 670	Expand potential for homeless veteran access to services and information exchange	Meeting held December 1999 and core membership identified.	Schedule 1-day Stand Down in Central New York area	Steering committee created and monthly meetings held. Stand Down held on July 29, 2000.	Increased services in support of life skills to address social and vocational needs.	AmeriCorps Project initiated January 1, 2000; recruitment to fill current vacancy ongoing. Target date: September 1, 2000.
3	VAMC Bronx, NY - 526 and VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630)	Long term permanent housing	Project Return: Staff, programs and policies are being put in place to start this program within 30 days. The Bridge: making modifications to meet fire and safety requirements for contract residential care. Services of Underserved: Contract in development for Community Residential Care (CRC) which will provide 47 new housing units.	Obtaining gainful employment	The vocational resource center is in place with official grand opening held on October 12, 2000. Onsite representatives from HELP USA (Housing Enterprise for the Less Privileged, a nonprofit housing and employment development organization), Services for the Underserved, Department of Labor, and Partnership for the Homeless are now providing services.	Job training	Members of the subcommittee have been integrated into the Vocational Resource Center in Brooklyn, and some will soon be represented at the Bronx VA.
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	Transitional housing	Seventy-four units of transitional housing will open the week of September 25, 2000.	Transportation	Veteran Service Organizations (VSOs) contacted unable to meet need. Will attempt to organize through AmeriCorps and community agencies.	Employment	Deferred. Not felt to be necessary given the growth of Veteran's Industries and abundance of employment opportunities.
3	VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAMC Montrose - 620)	Outreach to agencies and homeless veterans	Four major HCHV community outreach sites in four Hudson Valley counties now regularly serve homeless veterans; outreach is in development stage at one Hudson Valley prison site. Many of the agencies involved came together in a FY2000 CHALLENGE meeting on September 15, 2000 to develop further plans.	Improved coordination of services to homeless veterans	Service delivery needs were identified in the areas of onsite (at shelter) domiciliary screenings and access to eye examinations/prescriptions. Veterans are now screened for domiciliary admissions onsite at shelters. Eye exams were given onsite by VA mobile clinic.	Education of community providers regarding VA contract resources	One HCHV contract is in process at VISN contracting unit; an additional contract is in preliminary stages. Planning is underway with community agencies for a transitional residence through VA Grants & Per Diem program; site has been identified and charter granted but funding remains a problem.

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3	VAMC Northport, NY - 632	Affordable transitional and permanent housing for single veterans and veterans with families.	One new transitional six-bed residence opened (Oak St.) by United Veterans Beacon House, which is part of the Community-Based Residential Rehabilitation Program (CBRRP) Network. The second transitional residence will open November 1, 2000.	Improved transportation	No action taken on this objective.	Outreach	Joint planning between the VA Homeless Services Program and the Salvation Army Northport Residence has begun on a formalized outreach initiative for all of Long Island. The Outreach sub-committee includes staff from these two agencies, but will be expanded to include Department of Social Services (DSS), Social Security Administration (SSA), Interfaith and other partners by the end of the year. The Salvation Army van will be utilized when available.
4	VAMC Altoona, Pennsylvania (PA) - 503	Immediate shelter (an emergency place to stay)	VA staff and community agency representatives are continuing to explore ways to expand the existing shelter. Only 12 beds available now.	Long term permanent housing	VA staff, HUD, and Blair County Housing Authority are devising plans for the continuum of care to address this shortage.	Transitional living facility or halfway house	Have identified several community agencies that are attending meetings to plan for an application for the VA Grants & Per Diem program.
4	VAMC Butler, PA - 529	Housing	McKinney Grant Transitional Housing Project on VAMC grounds has begun renovation. We will continue to be an active participant in Homeless Advisory Committee. In 2000, started attending the Southwest Regional Homeless Advisory Board meetings.	Employment	Spring 2000: Vocational specialist held a job fair at the Butler VAMC. Participating in the job fair were representatives from Goodwill, Job Service, Office of Vocational Rehabilitation (OVR), and other local agencies.	Transportation	The Community Action's leadership changed; starting to develop new leadership relationships. Continue membership on local homeless advisory committee.
4	VAMC Clarksburg, West Virginia (WV) - 540	Mid and Long Term Housing	Provided assistance and information about the VA Grants & Per Diem programs and the assistance the VAMC can provide.	Assistance for employment opportunities	Worked with the employment service, VA training programs, and community agencies to provide these services.	Medical care	The veterans are able to use the Community Based Outpatient Clinics and VAMC for medical assistance. Disabled American Veterans (DAV) provides assistance for transportation.
4	VAMC Coatesville, PA - 542	Long-term, permanent housing	There has been no action on this item since no permanent housing beds have been opened in the last year.	Outreach and identification	Three new full-time equivalents (FTE's) were hired for outreach in the Philadelphia area through the HCHV program. The Coatesville VA outreach worker based in Philadelphia was moved to Coatesville to begin a new outreach effort in Chester County.	Drop-in center or day program	The proposed Drop-in center through a Grants & Per Diem proposal became a reality on March 1, 2000 with the opening of the "Perimeter" through a coordinated effort with the Philadelphia Veterans Multi-service and Education Center. Ninety nine veterans were treated in the first month by Coatesville VA and the Multi-service Center.
4	VAMC Erie, PA - 562	Completion of 8-bed rehab facility recently approved for Per Diem funding.	Project has been delayed due to necessity to find a new site. Monies have been approved and a new bid is being put forth for new location.	Full time Homeless Veterans Point of Contact (POC)	This need has been met with the hiring of a new Homeless Veterans Coordinator on August 14, 2000.	Enhanced statistical gathering and interfacing with homeless service providers in the out-lying areas served by Erie VAMC.	This activity is incomplete. Action is currently underway with the County Department of Human Services to compile necessary data.
4	VAMC Lebanon, PA - 595	Long term permanent housing	Have not been successful in getting housing but will continue to address this issue at coalition meetings and work hard to get applications for Grants & Per Diem.	Transitional living	Some transitional housing has been developed - about 45 new beds. Still need more and will continue with same plan as last year.	Women's health care	Special emphasis given to women at Stand Down. Agencies are assessing and addressing women's and children's needs.

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4	VAMC Philadelphia, PA - 642	AIDS/HIV testing/counseling.	Outreach ongoing working relationship with Action Aid of Greater Philadelphia. Homeless veterans are given the option for AIDS/HIV testing counseling in the community or at the VAMC.	Immediate shelter, dental care, job training	The Greiser Home and the PA American Legion have had successful meetings. Each desires to remain an independent operator. Services provided by dental schools are done on a sliding scale. Weekly receive job announcement from private employers via Private Industry Council.	Medical services. Transitional living facility	Outreach is ongoing. Greiser Home and PA American Legion both provide services independent of each other. Safety Net Foundation chose not to re-submit Grants & Per Diem application for FY 2000.
4	VA Pittsburgh HCS (VAMC Pittsburgh - 646A5 and VAMC Pittsburgh-646)	Detoxification	This facility offers detoxification to patients who need medical or psychiatric care. In addition, we still refer to other community agencies.	Permanent housing	Vietnam Veterans Leadership Program (VLP) has expanded. The Jewish War Veterans program continues to be developed.	Dental care/job training	Bet Haven Shelter is open and offering services. HCHV continues to refer to outside community agencies.
4	VAMC Wilkes-Barre, PA - 693	Long term permanent housing	North East Pennsylvania Development Corporation received HUD funding in 1999 and will be operational by December 31, 2000. Our program continues to work with public housing authorities.	Dental care	Received VA funding to implement dental program for homeless veterans in July 2000.	Transitional living	Chief Executive Officer received funding from both HUD and VA Grants & Per Diem. The program is being developed and should be operational by March 2001.
4	VAM&ROC Wilmington, Delaware (DE) - 460	Long term permanent housing	Appointments to discuss grant applications in October 2000 with Connections and Independent Living. We have had prior contact with Homeless Planning Council. Their staff is directing interested parties to Homeless Coordinator at VAM&ROC Wilmington for grant information.	Transitional living facility or halfway house	Appointments in October 2000 with Cumberland Family Shelters (possible grant application in New Jersey (NJ)) and Veterans Advisory Board in Hamilton Township. Atlantic County, NJ (possible grant application in NJ). Both previously contacted.	Treatment for substance abuse	No change.
5	VAMC Martinsburg, West Virginia (WV) - 613	Transportation	Continue working with local and state agencies.	Drop-in center or day program	To continue with dialogue regarding the need for drop-in center.	Dental care	Unchanged but a plan to correct this situation is being considered.
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4, VAMC Perry Point - 512A5)	Dental	Unchanged - University of Maryland uses sliding scales but problematic for homeless.	Glasses	Local organizations have secured limited funding.	Women and child care	Four women beds plus dependent support is now available; continue to support and expand.
5	VAMC Washington, District of Columbia (DC) - 688	Dental care	Applied for and received dental grant \$80,000. Implemented program in VA and with community partner July 2000. Have served 87.	Long term permanent housing	Opened 20 bed Single Room Occupancy (SRO) Program at South East Veterans Service Center (SEVSC). All beds occupied June 2000. SEVSC also opened 20 congregate beds.		
6	VAMC Asheville, North Carolina (NC) - 637	Permanent housing	City has developed a five-year plan to use developers and federal monies to develop low income housing in downtown area. Local mental health clinic has applied for grants for permanent housing for chronically mentally ill.	Transitional housing	Local mission applied for and received funding for transitional housing. Local shelter received HUD funding for transitional housing for chronically mentally ill.	Employment	Have begun dialogue with local non profits such as Salvation Army and Goodwill about placing veterans in existing job training programs.
6	VAMC Beckley, WV - 517	Detoxification from substances	Arranging earlier appointments has reduced the number of veterans changing or canceling their appointments.	Long term permanent housing	Loan officers, local banks, and benefits counselors are working together in assisting homeless veterans to obtain VA loans.	Assistance with transportation	Our DAV vans along with our local bus lines are providing assistance with transportation.
6	VAMC Durham, NC - 558	Transitional housing	With funding provided by the VISN 6 Homeless Program Coordinator, we have been able to operate a transitional home for homeless veterans since September 1999. With funding from the HCHV program, we are in the process of developing a contract to secure additional transitional beds. The goal of this contract will be to secure three transitional beds with a local Durham County treatment program by December 1, 2000.	Long term housing	We will continue to seek long-term housing projects in the community via the Homeless Provider Grants & Per Diem Program.	Supportive medical and dental care	Remains pending. Attempted to secure community support for a VA proposal to provide oral health care to homeless veterans but were unsuccessful. Recently, have formed a working relationship with a county agency that provides free medical care to the homeless. Also, plan to develop a listing of dental care providers willing to provide free dental care to the homeless.

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6	VAMC Fayetteville, NC - 565	Food	Need met. Operation Blessing Harvest Food Bank and local churches are providing food for the homeless.	Transitional living	Established new contract housing in the community and have new community care nursing home open.	Permanent housing	Still working with local agencies to address this need.
6	VAMC Hampton, Virginia (VA) - 590	Permanent housing	No new plans for permanent housing. There is talk of a Single-Room Occupancy (SRO) on the Southside but no proposal to date.	Emergency shelter	Vetshouse in Virginia Beach is considering Per Diem program.	Money management	No new services.
6	VAMC Richmond, VA - 652	Access for single men (veterans).	Emergency Shelter, Incorporated (ESI) - Contract Per Diem. Transitional housing program started on VAMC grounds in August 2000 to help meet this need. Will continue to explore.				
6	VAMC Salem, VA - 658	Transitional living facility	The Roanoke Valley Veterans Council Housing Corporation, a non-profit group, leased a building on VA grounds on August 1, 2000 to provide three beds to homeless veterans for transitional housing.	Help with transportation	We worked through Voluntary Services to have bus tickets provided to us purchased by veterans service organizations.	Dental care	Will talk to local dentists to see if we can recruit some to provide free dental care.
6	VAMC Salisbury, NC - 659	Transportation	OWCP (Office of Workers Compensation) and Human Resources think they have located a driver. If this fails, will pursue back up plan in Winston Salem.	Transitional housing	Four approved programs are in varying phases of completion.	Dental service	Still a current problem - have identified dental again on the "Needs and Action Plans for FY 2001".
7	VAMC Atlanta, Georgia (GA) - 508	Immediate shelter	The usage and funding for the Atlanta Task Force Facility is unresolved. Temporarily, men are staying at the shelter. A permit has been issued by the city for some repairs to begin. Phase One repairs are for a soup kitchen, a day care center, and transitional housing for a special population such as the mentally ill or senior citizens.	Long term permanent housing	Unresolved: Providers continue to express an interest in providing long term/permanent housing but are having trouble meeting the required standards of funding agency.	Transitional living	The Veterans Opportunity Resource Center presently houses and services 30 veterans through the VA Per Diem Program. The Institute for Multicultural Rehabilitation, Inc., became operational as a VA Per Diem Program in May 2000. They presently house and service eight veterans. The HUD Super Notice of Funding Availability (NOFA) funds are helping to fund the repairs for the Task Force Shelter.
7	VAMC Augusta, GA - 509	Transitional housing	Six new transitional beds for female veterans who are homeless and or have substance abuse problems, opened June 2000; 31-bed VA Domiciliary opened June 2000.	Eye glasses service	Some progress, remains a need. Eye care provided at March 27, 1999 Stand Down.	Transportation	Four thousand dollars total in new funding given to Augusta Task Force for the Homeless to purchase bus tokens to assist with transportation. Hours have not expanded.
7	VAMC Birmingham, Alabama (AL) - 521	Transitional housing	We have been approved to start a 15-bed Compensated Work Therapy (CWT) Transitional Residence. This program will provide transitional housing for homeless veterans that are working on the Compensated Work Therapy (CWT) program.	Increased number of halfway house beds	We have expanded the Halfway House beds by ten. We can currently place 75 veterans in the halfway house program at one time.	Long term permanent housing	We have established a relationship with Shelter-Plus Housing through HUD. We currently house 60 formerly homeless veterans living in Shelter Plus housing. There is no limit on the length of stay.
7	VAMC Charleston, South Carolina (SC) - 534	Additional assistance to help facilitate long term employment for veterans.	VA has verbal agreement with Goodwill to assess, train, and employ veterans. Also, VA is working with the Good Neighbor Center and local businesses to provide jobs and transportation to jobs for veterans.	Treatment-oriented transitional housing programs for cognitively impaired dual diagnosed veterans.	This goal has been placed on hold due to need for approved HUD grant for additional transitional beds for veterans. VA will refer veterans from HCHV program and provide case management.	Permanent housing	Permanent housing implementation is via Section 8 and Charleston Housing Authority. Habitat is community based with no special emphasis upon veteran status.
7	VAMC Columbia, SC - 544	Dental care	Submitted a grant proposal as more than 90% of veterans screened for HCHV need dental assistance. Still waiting and hoping for funding.	One-stop center	A proposal was submitted for a non-profit to open a service center but was not funded. Another agency, Department of Labor, has opened a program.	Long term permanent housing	Have met with community agencies but no progress has really been made.

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7	VAMC Dublin, Georgia (GA) - 557	Immediate shelter	Found not to be feasible in Dublin.	Child care	Remains in planning stages.	Transitional housing	Attempting to negotiate for increased Compensated Work Therapy (CWT) contracts that would support Transitional Residence.
7	VAMC Tuscaloosa, Alabama (AL) - 679	Help with transportation	The Salvation Army is transporting homeless veterans in the Community Residential treatment, as well as other veterans in the shelter, to appointments at the VA Medical Center, job appointments, and appointments with other social service agencies; DAV transportation arranged for some veterans; and transportation is provided by VA van to Birmingham when needed.	Immediate shelter	HCHV Program initiated: Eight beds available for 120 days through the Salvation Army Community Residential treatment program. Contract pending completion.	Long term permanent housing	Working closely with Tuscaloosa Housing Authority to get permanent housing for homeless veterans. Joint process with the Salvation Army to secure permanent housing for homeless veterans completing the community residential treatment program at the time of discharge.
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	Immediate shelter	Assisted three groups in applying for grants unsuccessfully and one group in applying successfully.	Long term permanent housing	Ongoing. Active participant in both task forces but so far, unable to obtain needed funds for long-term permanent housing. Assisted eight veterans in applying for manufactured housing through the National Coalition for Homeless Veterans.	Dental care	Ongoing. Received \$40,000 for oral healthcare for homeless veterans demonstration program grant but unable to implement the program because project evaluation requires Institutional Review Board (IRB) oversight and facility does not have an IRB.
8	VAMC Bay Pines, Florida (FL) - 516	Immediate shelter	Growth of two new immediate shelter sites in Pinellas County. With creation of four county outreach growth in our program (HCHV) we have more shelters available.	Long term permanent housing	This is still problematic and the numbers have not improved markedly beyond past available. It seems that transitional housing and Grant Per Diem projects are more likely to be practicable.	Help with transportation	Significant improvement for veterans here. We have earmarked monthly allotment of transportation expenditures for Domiciliary Care for Homeless Veterans (DCHV), HCHV, and Community Homeless Veterans Program (CHVP) with public transportation passes to assist veterans in accessing resources. We have enhanced our cooperation with Veteran Service Organizations (VSOs) shuttle services, DAV and community day treatment programs for the homeless.
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	Immediate shelter	Provided Department of Defense (DOD) surplus to veterans. Coalition is working in "Safe Place" shelter to increase bed availability. In-service educational seminars with shelter staff.	Transitional beds	VA/Per Diem completed September 1, 2000 (VETSPACE, Inc.); HUD-VETSPACE, Inc. - 12 beds filled. HUD grants by community partners were supported.	Long term permanent housing	A planned Single-Room Occupancy (SRO) is still not operational!
8	VAMC Miami, FL - 546	Long term permanent housing	Additional housing has come on line. The issue of having sufficient emergency care shelter, therefore starting treatment, then progressing through to transitional housing and long term housing, remains a problem. If long term housing is not available then the emergency and transitional beds do not rotate through quickly enough.	Job training	Jewish Vocational Service Incorporated continues to work on job development. Volunteers of America Florida (VOAF) is working with HCHV and Compensated Work Therapy (CWT) in Miami - projected time (two to three months) that HCHV will move into the service center (via VA Grant Per Diem process). Additional sites for job referrals and training are also utilized as a referral by HCHV staff.	Immediate shelter	Continues to be an ongoing problem in Monroe County.
8	VAH Tampa, FL - 673	Long term permanent housing	Completed successfully. Fifty additional Section 8 vouchers awarded to HCHV housing.	Dental care	VISN 8 Mobile Outreach Van is co-staffed with HCHV Outreach Worker when in service area. Metropolitan Ministries will not have a dental program. Tampa HCHV was selected for VA Dental Program three-year project.	Help with transportation	Disabled American Veterans (DAV) was unable to donate a van. A van was obtained through General Services Administration (GSA).
8	VAMC West Palm Beach, FL - 548	Clothing and food	The opening of the Veterans Resource Center is delayed till January, 2001. Once opened these goals will be implemented.	Legal services	Salvation Army or Legal Aid did not attend CHALENG meeting to comment on goal attainment.	Dental services	Veterans Advisory Council has decided against funding dental services.
9	VAMC Huntington, WV - 581	Transitional housing	Project delays due to abatement and utility access, and legal issues. Project now on line to open in early 2001.	Transportation	VAMC in receipt of ten donated minivans that are now being used to meet this need.	Help with medication	Staff has been able to get homeless veterans to obtain these services at several community based outreach clinics.

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9	VAMC Lexington, Kentucky (KY) - 596	Survey rural counties in catchment area for homeless veterans	Rural counties surveyed by graduate student.	Provide services to rural homeless	Because of workload - unable to meet this goal.	Look into possible contracting in area.	Contract established for average daily census (ADC) of 15 veterans at local homeless shelter/ residential treatment program.
9	VAMC Louisville, KY - 603	Long term treatment beds	Local provider has been able to open some halfway houses, but there is still a need.	Detoxification beds	There are no special detoxification beds for veterans per se. We have improved the working relationship with an agency in the area that does provide detoxification to the community in general.	Homeless family beds	Unchanged at this time.
9	VAMC Memphis, Tennessee (TN) - 614	Transitional housing	All the plans listed under this need currently in operation. Salvation Army is having their open house this month (August 2000).	Psychological services for homeless veterans	Now operating residential care programs for the mentally ill homeless veterans with care managers and supportive services.	Transportation assistance to veterans	Both VA resources continue these same level of services.
9	VAMC Mountain Home, TN - 621	Transitional housing	Region has joined with Buffalo Valley to enhance HUD competitiveness. Two Per Diem only contracts = 20 beds. Expanded one contract residential program by five beds. New residential contract approved locally - Hickory, North Carolina (NC).	Dental/glasses	Expansion pending.	Child care	Group discussion, needs being identified, focus group established.
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	Respite for homeless veterans released from medical care	Negotiated a formal contract with Campus for Human Development, approximately nine slots to provide some limited assistance with veterans who need additional time to recover or continue treatment after formalized medical treatment has ended. There still remains a need to further expand on this particularly for veterans who need medical convalescence.	Training programs	Merger between facilities will accomplish this purpose.	Long term permanent housing	Nashville VAMC HCHV staff and Murfreesboro did work on Murfreesboro TN Mayor's Task Force to begin identifying needs of homeless in the community, particularly permanent housing. Continues to be ongoing issue.
10	VAMC Cleveland, Ohio (OH) - 541	Emergency shelter beds	Twenty-four shelter beds contracted for at Volunteers of America (VOA); five staff outstationed at two shelter sites to provide milieu management and case management for veterans at these sites.	Transitional housing	A 50-bed transitional housing program was awarded Grants & Per Diem funds. VA member of HUD Continuum of Care, Northeast Ohio Community Housing (NEOCH).	Partnerships in community	Stand Downs conducted in five counties; mini summits conducted quarterly in five counties; Homeless Conference held in May 2000 with 200 participants; VA membership on several community committees throughout Northeast Ohio.
10	VAMC Chillicothe, OH - 538	New emergency shelter started	Ongoing.	New transitional housing started	Contract with VOA (Volunteers of America) approved, awaiting VOA's decision regarding safety deficiency issue.	Expansion of existing emergency shelter	Working with interested individuals in Washington counties.
10	VAMC Cincinnati, OH - 539	Men's Emergency Shelter - North Kentucky	Day center (to be attached to shelter) funding was received later than expected and has put this project behind schedule. We are still looking for a site and have been facing city resistance which we are trying to work through. Local agencies have pulled together to provide social services through separate agencies.	Transitional housing	Ten transitional housing units were planned in addition to the Day Center. Funding was also received for this project later than expected. We are also still seeking a location for the transitional beds, which, depending upon location, may or may not be co-located with the Day Center.	Long term permanent housing	The grant for the plan by North Kentucky Housing and Homeless Coalition was approved and a building has been purchased and is being renovated to meet the goal. Another building is being negotiated for purchase of additional housing. On the CHALENG survey we just conducted, long term permanent housing remains the most critical need. As noted elsewhere, we have recognized the need to develop a plan to better meet those needs. Hopefully through partnerships with community agencies and the VA we will see more progress towards this goal by next year.

Appendix Table 7: VA-Community Initiatives for Homeless Veterans: End of FY 1999 Plan Focus (Top 3 Needs) - FY 2000 Plan Action Results

VISN	VA Facility - System Name	FY 1999 Need 1 Identified	FY 2000 Update	FY 1999 Need 2 Identified	FY 2000 Update	FY 1999 Need 3 Identified	FY 2000 Update
10	VAOPC Columbus, OH - 757	Long-term permanent housing	The HCHV team has worked with the Young Men's Christian Association (YMCA) on their plan to manage the 180 units at Sunshine Terrace for the Columbus Metropolitan Housing Authority. We expect this housing to be made available in early 2001. There has been a particular emphasis on developing a more lenient occupancy standard for the HCHV clientele. The HCHV team has collaborated with the Community Housing Network (CHN) on the development of a 32-unit housing initiative. CHN has encountered a number of delays but anticipates that this will become a reality in early 2001 as well. The HCHV team worked with the Columbus Metropolitan Housing Authority in the relocation of veterans at Taylor Terrace, which was designated for demolition and vacated in FY00.	Transitional living	The HCHV team worked with the Volunteers of America (VOA), Licking County Goodwill Industries and the Neighborhood House on the development of grant applications for buildings. Licking County Goodwill Industries building is now ready for occupancy and the inspection is being done by the VAOPC/HCHV team. VOA was awarded funds for their bricks and mortar proposal which has now moved into the second phase of the funding process. The Neighborhood House opted not to compete in FY 2000. Both VOA and the Neighborhood House have indicated a desire to become involved in Transitional Housing. The HCHV team will continue to encourage that involvement.	Money management VA/SSI/SSD	The HCHV team has worked with the 1st Corp Services and the Community Housing Network in addressing the money management concerns of our veterans. While much still needs to be done in the development of an overall program, having 1st Corps Services as a payee for a number of our veterans has positively impacted their financial status.
10	VAMC Dayton, OH - 552	Long term permanent housing	More long term beds have been identified.	Transitional housing	Fifteen beds were lost due to HUD funding loss for community program, "Opening Doors for Homeless."	Financial guardianship	Senior Resource Connection will act as payee and case manage persons who need assistance paying bills and handling money.
11	VA Ann Arbor HCS, Michigan (MI) - 506	Transitional living facility or halfway house	Home Zone opened August 1, 2000 with seven homeless veterans.	Long term permanent housing	Ann Arbor now has a full time HCHV outreach worker who is providing case management to veterans in the Home Zone. Outreach worker is also actively involved in the homeless service providers network.	Treatment for dual diagnosis	This program is being utilized as openings are available.
11	VAMC Battle Creek, MI - 515	Safe, affordable housing	One stop shop complete with six collaborative agencies. One Per Diem only - two van only grants to new program. Expansion monies created two new programs in Battle Creek service area - one in Saginaw (by Battle Creek).	Women's transitional housing with services for children	One program (Decatur House) located in Benton Harbor, Michigan. For women with children: Plans for residential treatment for women and children in progress for Grand Rapids, MI.	Transportation	Completed - all sites served. Need to expand into Benton Harbor, Lansing, and Foursie City, MI (new program areas).
11	VAMC Danville, Illinois (IL) - 550	Transitional housing	HCHV Program implemented 3/00 in Peoria/Bloomington area. Transitional housing contract (Phoenix House) established 7/00. Compensated Work Therapy (CWT)/Transitional Residence (TR) Project delayed by construction.	Permanent housing	HCHV Coordinator is working in Peoria Area Homeless Coalition to meet this need (ongoing).	Substance abuse/dual diagnosis treatment	Phoenix House provides contracted residential treatment for dual diagnosed homeless veterans (July 2000)
11	VAMC Detroit, MI - 553	Long term permanent housing	Veterans Affairs Regional Office reported no properties available. Section 8 lists rarely open, but we will continue networking efforts.	Transitional living facility	Veterans Independence Project (VIP) up and running. We are very involved in this project.	Job training	The Detroit Veterans Center (DVC) has recently awarded a Homeless Veteran Rehabilitation Program (HVRP) grant from Department of Labor (DOL). We have met with them and will continue to work with them to provide education and training.
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	Immediate shelter	Not achieved. Local homeless task force currently holding special meetings to address this need for emergency shelter during off-hours in Fort Wayne.	Halfway house	Pending, as of September 22, 2000 Wayne Township Trustee Office (Fort Wayne) in cooperation with Allen County Commissioner's Office is pursuing housing at present, plans to make formal application for HCMI (Homeless, Chronically Mentally Ill) grant in shortly.	Long term permanent housing	Not achieved. Ongoing discussion with local homeless task force members continues on a monthly basis.
11	VAMC Indianapolis, Indiana (IN) - 583	Detoxification from substances	HUD Super Notice of Funding Availability (NOFA) grant submitted by Hoosier Veterans Assistance Foundation pending during FY 2000 (approved January 2001).	Treatment for substance abuse	HUD Super NOFA grant submitted by Hoosier Veterans Assistance Foundation pending during FY 2000 (approved January 2001).	Transitional living and long term housing	Two new transitional homes developed and implemented this year via Hoosier Veterans Assistance Foundation (HVAF); long term modular houses being planned with National Coalition of Homeless Veterans (NCHV) and Patriot Homes.

Appendix Table 7: VA-Community Initiatives for Homeless Veterans: End of FY 1999 Plan Focus (Top 3 Needs) - FY 2000 Plan Action Results

VISN	VA Facility - System Name	FY 1999 Need 1 Identified	FY 2000 Update	FY 1999 Need 2 Identified	FY 2000 Update	FY 1999 Need 3 Identified	FY 2000 Update
11	VAMC Saginaw, MI - 655	Emergency housing	Resistance to opening an emergency shelter in certain areas remains strong. Coalition continues to meet to press this issue.	Transitional living	Coalition has formed a task force to study possible grant applications.	Permanent housing	Habitat for Humanity has targeted area for a number of homes to be built that homeless veterans may be eligible for. Local continuum of care plan is emphasizing this need.
11	Toledo Outpatient Clinic, Ohio (OH)	Help with finding a job or getting employment	Ohio Bureau of Employment Services (OBES) giving monthly seminars ten months of year - veterans attending regularly. Main branch of library will open computer lab with lessons in Winter 2000.	Long term permanent housing	Section 8 vouchers being targeted toward Temporary Aid to Needy Families (TANF) recipients. However, new arrangement with Neighborhood Properties Incorporated (NPI) has helped with this need.	Spirituality	All outreach workers continue to provide this information.
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	Long term permanent housing	In FY 2000 VA staff participated in HUD Continuums of Care in the City of Chicago, Suburban Cook County and Kane County; lending support to permanent housing proposals.	Transitional living	Same actions taken as those identified for permanent housing. Additionally, a new Compensated Work Therapy (CWT)/Transitional Residence (TR) is targeted to open at Hines in the Spring 2001.	Developing a source of income	Collaborated on holding job fairs and seminars for veterans.
12	VAMC Iron Mountain, MI - 585	Immediate shelter	Salvation Army Shelter open house August 13, 2000. First clients accepted September 25, 2000.	Transitional housing	Discussion with local agency have begun about rental of property for transitional residence.	Medical care	Medical protocol in place.
12	VAH Madison, Wisconsin (WI) - 607	Long term permanent housing	Coordinator for homeless programs has been appointed in August 2000. The Coordinator will work toward developing professional relationships with long term housing agencies.	Immediate shelter	Entered into a partnership, Memorandum of Understanding (MOU) with WI Dept. of Veterans Affairs to provide shelter and services to homeless veterans.	Treatment for substance abuse	The new Coordinator will network with community agencies to develop partnerships to address alcohol and drug abuse issues on behalf of veterans.
12	VAMC Milwaukee, WI - 695	Long-term permanent housing	Long term permanent housing continues to be our unmet need as identified by the 2000 Continuum of Care proposal.	Transitional living facility or halfway house	Forty-one additional transitional living beds now available with support of homeless providers per diem program.	Treatment for substance abuse	Collaborated with Center for Veterans Issues (CVI) to develop plans for activation of a mental health clinic; were awarded VISN funding for activation of a mobile health clinic which will provide primary care, behavioral health, case management and veterans benefits to underserved population in the Milwaukee area.
12	VAMC North Chicago, IL - 556	Immediate shelter	Additional emergency sites recruited for FY99-00. Leadership change in non-VA lead agency has delayed progress on year round shelter site.	Long term permanent housing	HUD application re-submitted again and VA letter of support provided to Lake County Redevelopment Corporation (LCRDC).	Transitional living facility	The Continuum of Care gaps analysis still rates this as low priority except for those who are seriously mentally ill and children. There are some vacancies in some transitional programs. So, except for people with serious mental illness and children it continues as low priority. Transitional Living Services of McHenry County applied for VA Grants & Per Diem program but was not funded even though they had significant equity ownership of facility to be renovated for veterans only.
12	VAMC Tomah, WI - 676	Long term affordable housing	We have begun dialogue with LaCrosse County to increase available housing.	Availability of transitional housing	One grassroots group "Ray of Hope" is in process of developing a transitional house.	Increase in all services (social, medical, psychiatric)	LaCrosse Community Based Outpatient Clinic (CBOC) is on line two days a week with plans to increase outreach to prison population. Stand Down is means of public education also.
13	VAM&ROC Fargo, North Dakota (ND) - 437	Long term permanent housing	Established membership on MN Northwestern HUD Continuum of Care Planning/Membership on Fargo-Moorhead Supported Housing/Wet House Work Group. Supported three Per Diem only applications network wide. Supported Grants & Per Diem application (unsuccessful) - Spirit Lake Tribe - ongoing.	Help with transportation	Reinstated relationship with local area transit. Negotiated disabled fare for chemically dependent-mentally ill homeless veterans. Network transport resurfaced as issue for full Mental Health Program Service Line Council to address ongoing.	Dental care	Successful competition for modest VA program (\$29,000) to augment dental assistance through State Veteran Departments to address veterans dental needs of homeless veterans in residential treatment. Small step though with more action needed to address broader needs.

Appendix Table 7: VA-Community Initiatives for Homeless Veterans: End of FY 1999 Plan Focus (Top 3 Needs) - FY 2000 Plan Action Results

VISN	VA Facility - System Name	FY 1999 Need 1 Identified	FY 2000 Update	FY 1999 Need 2 Identified	FY 2000 Update	FY 1999 Need 3 Identified	FY 2000 Update
13	VA Black Hills HCS, South Dakota (SD) (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	Immediate shelter	Per Diem Program established at the Rapid City Cornerstone Mission. Increased lodger beds as of October 1, 2000.	VA transitional housing - Compensated Work Therapy (CWT)/Transitional Residence (TR) Housing	New transitional housing in Eagle Butte, SD, and Standing Rock Reservation.	Staffing	Unchanged - budget constraints.
13	VAMC Minneapolis, Minnesota (MN) - 618	Long-term permanent housing	Evergreen, 300 beds, new affordable permanent housing. Brooklyn Park, MN was able to maintain low income housing.	Transitional living facility (for stays longer than 3 months)	Maintain relationship with Minneapolis Assistance Council for Veterans (MACV) which provides transitional housing in Minneapolis and is expanding to Mankato, St. Cloud and Duluth, MN.	Immediate shelter	Shelter facilities were improved at Our Savior's Shelter, Minneapolis; however, the number of mats at Safe Waiting remain the same.
13	VAH&ROC Sioux Falls, South Dakota (SD)+B89 - 438	Housing	Transitional housing contract approved August 2000. This VA was included in homeless expansion proposal. Was recipient of funds for Fiscal Year 2000 with funds expected to continue for two years.	Transportation	City bus routes expanded and operation times lengthened. Will have access to Compensated Work Therapy (CWT) vehicle for CWT participants to work.		
13	VAMC St. Cloud, MN - 656	Community shelter beds	Plans have been drawn for facility and business plan is being developed. Work with Salvation Army has increased.	Transitional housing beds in community	Three beds have become available in August when a home was purchased.	Develop a coalition to work together on homelessness	We have been able to work on the homeless problem and have developed groups in specific areas of homelessness.
14	VA Central Iowa HCS (VAMC Des Moines - 555 and VAMC Knoxville - 555A4)	Transitional housing	Oxford House has been initiated with first house open, serving six veterans. Second and third house pending and to be initiated as soon as rental properties are available. The YMCA is not interested in Grant Per Diem at this time. Contract residential housing is being located via HCHV.	Dental care	Continue to work with Points of Contact (POCs) in Network. New consultant hired to work with Network POCs to look at developing additional resources.	Mental health care, transportation	Mental Health Care: Continue to educate community providers to available services at affordable housing and homeless meetings. Transportation: Shuttles between VAMCs have been initiated.
14	VAMC Iowa City, Iowa (IA) 584	Long term permanent housing	VA Point of Contact continues working with local agencies. HCHV outreach program is a new and vital component to this effort in Eastern Iowa and Western Illinois.	Immediate shelter	Local community shelters are currently utilized. Veteran healthcare enrollment packets are available. HCHV program will further develop shelter options. Partnerships to continue.	Transitional living and dental care	Continue efforts at developing transitional housing and case management for veterans with local shelters and homeless outreach workers at mental health centers. HCHV program outreach workers are considered vital to this goal. Note: We are now enlisting the help of other veterans in the community to identify homeless veterans.
14	VA HCS (VAMC Omaha - 636 and VAMC Grand Island - 597A4 and VAMC Lincoln - 597)	Long term permanent housing	Oxford Houses are in place at Lincoln and Grand Island.	Dental care and eye care	Use VA dentists and optometrists who waive normal restrictions on usage: e.g., vet must normally be 100% service-connected to utilize VA dentist.	Transportation	Transportation throughout VISN 15 improved. Local transportation in need.
15	VAH Columbia, Missouri (MO) - 543	Substance abuse treatment	Two new community based programs have been funded for this.	Transitional housing	Ongoing meetings with local non profits have resulted in their intending to apply for Grants & Per Diem.	Permanent housing	Continues to be a top priority of local continuum of care plan.
15	VAMC Kansas City, MO - 589	Transitional housing	Grants received by local nonprofits resulted in 25 new transitional beds being opened.	Permanent housing	Although the local continuum of care plan continues to identify this as a major need, no further progress has been made in getting more of this type of housing.	Transportation	Identified resources have been used to obtain more bus passes from the Kansas City Area Transportation Authority.
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4 and VAMC Topeka - 677)	Long term permanent housing	Domiciliary aftercare staff continue to meet with community providers and landlords to identify low income housing. Will request Section 8 housing vouchers to be set aside for veterans.	Immediate shelter (an emergency place to stay)	No progress.	Dental care	Contact local dental association to ask for volunteer services - no favorable response received. University of Missouri - Kansas City Dental School offers care at reduced rates but is 30 miles away. No progress.

Appendix Table 7: VA-Community Initiatives for Homeless Veterans: End of FY 1999 Plan Focus (Top 3 Needs) - FY 2000 Plan Action Results

VISN	VA Facility - System Name	FY 1999 Need 1 Identified	FY 2000 Update	FY 1999 Need 2 Identified	FY 2000 Update	FY 1999 Need 3 Identified	FY 2000 Update
15	VAMC Marion, Illinois (IL) - 609	Long term permanent housing	Ten transitional beds granted; continued HUD funding for existing shelter accommodations.	Transportation	Grant denied. American Legion representative seeking alternate funding through State of Kentucky.		
15	VAMC Poplar Bluff, MO - 647	Emergency shelter beds	The Director of the United Gospel Rescue Mission has reserved immediate shelter for homeless veterans so that no one is turned away. This agency works with the VA in developing plans of care for homeless veterans.	Transitional housing and rehabilitation	We have continued our current Compensated Work Therapy (CWT) Programs and added two more additional positions. Leadership decided that a Transitional Residence (TR) Program was not justifiable at this time, will continue to monitor Substance Abuse Treatment Program census.	Improve the referral process to larger VAMC Domiciliaries	Continues to be difficult to refer our patients to domiciliaries due to waiting lists, admission criteria, etc. Also, many of our homeless veterans have mental illnesses and or substance abuse problems which impedes their ability to work. Many are prescribed benzodiazepines which make them ineligible for admission. Will continue attempts to refer employable, homeless veterans in need of rehabilitation.
15	VAMC St. Louis, MO - 657	Long term permanent (affordable) housing	Shelter Plus Care Voucher Program closed (no more funds available). Plan is to shift to development of creative housing plan with other housing resources/funding sources. Identify the major players. That is, HUD Supportive Housing Grants.	Transitional housing	All 12 units of Grants & Per Diem (G&PD) Chippewa Veterans Housing completed. No Per Diem utilized as Grant & Per Diem has compliance issues to meet. 1. We will continue to develop and improve grant proposals with 2 new identified agencies: Grace Place and German American Club Veterans (who had applied but were not funded for G&PD this year). 2. Support new agencies to apply for G&PD for target group of elderly homeless veterans who do not work well in traditional transitional housing. 3. Development of model for wheel chair accessible emergency and transitional housing for homeless physically challenged veterans.	Drop in center	Increase communication with St. Patrick Center which has completed One Stop Center for office space to provide HCHV services in the community through Grants & Per Diem (G&PD). Develop a G&PD with Empowerment Center for Drop-In Center Services for homeless veterans as a specialized emphasis.
15	VAM&ROC Wichita, Kansas (KS) - 452	Affordable long term permanent housing	We rely heavily on community agencies for assisting us assist veterans. We are closely connected with a planning process that decided during this year that community agencies will unite in order to apply as a coalition to apply for Grants & Per Diem (G&PD) funding. An agency coalition recently secured a \$20,000 grant to secure a van through G&PD funding.	Transitional housing	One community agency has taken the lead in organizing a coalition of agencies to identify existing buildings for rehabilitation (one unsuccessful initiative on this occurred when city officials decided to retain an old hotel as a hotel rather than allow use as rehabilitation program). Under consideration currently is the option of building a new facility. Community agencies continue to work on this with our involvement. Planning has now evolved into securing space.		
16	VAMC Alexandria, Louisiana (LA) - 502	Day drop in center	Funding was not secured due to agency's inability to obtain community support.	Permanent housing	Grant was not secured. Lost by one point.	Improve communication/ cooperation with community agencies.	Began operating last month.
16	VA Gulf Coast HCS - 520, Biloxi, Mississippi (MI)	To get an accurate count of homeless	We were unable to achieve this goal due to programmatic and staffing changes.	Obtain directory of services	We did manage to get a copy of the directory and we will plan on having it printed and will distribute to CHALENG participants.	Reproduce and distribute directories of services	We are still in process: The person who began this process is no longer involved in the domiciliary program.
16	VAMC Fayetteville, Arkansas (AR) - 564	Transportation	HCHV Coordinator working on purchase of taxi vouchers for northwest Arkansas area.	Transitional housing	Salvation Army in Fayetteville, AR has a building and is in process of starting their transitional unit with completion targeted for January 2001.	Permanent housing	Gathering information on VA Supported Housing (VASH) Program for grant proposal and feasibility for areas involved.
16	VAMC Houston, Texas (TX) - 580	Transitional housing	Created 100 Single Room Occupancy Program units at the DeGeorge Project for veterans.	Case management	Case management model implemented at the DeGeorge through US Vets.	Job coaching services	Program pending implementation at the DeGeorge where a career center will be established. Construction underway.

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VISN	VA Facility - System Name	FY 1999 Need 1 Identified	FY 2000 Update	FY 1999 Need 2 Identified	FY 2000 Update	FY 1999 Need 3 Identified	FY 2000 Update
16	VAMC Jackson, Mississippi (MS) - 586	Long term permanent housing	Continues to be a need. Other resources will be considered for next year.	Transitional care or halfway house	Contract with veterans base camp. Approximately 60 beds. Five permanent housing beds. Isaiah House as of September 22, 2000 ready for inspection.	Dental care	Minimal resources to date. Consider other options next Fiscal Year.
16	VA Central Arkansas Veterans HCS - 598 (Little Rock)	Furniture	We are experiencing an increase in furniture donations as a result of community education video and the CHALENG meetings. Seldom do veterans have to purchase furniture.	Storage space	Previous plan remains in place. We have purchased a small storage building due to Commission on Accreditation of Rehabilitation Facilities (CARF) requirements and standards relative to storage of boxes on floor of facility.	Job training	Hired one part-time and one full-time vocational rehabilitation employees with FY 2000 expansion funds.
16	VAMC Muskogee, Oklahoma (OK) - 623	Transitional housing	An agency has been identified and rough draft of the contract has been written.	Encourage providers to utilize available grants	All agencies that attended CHALENG meeting are advised of available Grants & Per Diem applications. Some agencies have shown interest but need assistance completing the application.	Dental care	The majority of dental care must be referred to outside agencies but these agencies are limited in their resources.
16	VAMC New Orleans, LA - 629	Immediate shelter	Unity for the Homeless to apply for funding for a drop-in center to include immediate shelter. Also, immediate shelter funds are coming from Veterans of Foreign Wars (VFW).	Transitional living facility or halfway house	Volunteers of America has chosen not to provide 50 beds for transitional housing. The plan has changed: Gateway Foundation to establish a 50-bed transitional housing facility.	Long term permanent housing	To continue with discharge planning of veterans from transitional housing/halfway houses. Long term permanent housing plans under development through Unity's effort to target the veteran population.
16	VAMC Oklahoma City, OK - 635	Transitional living facility or halfway house	Continue to work on this as there is an expressed need. There has been an increase in transitional apartments by 22.	Treatment for dual diagnosis	There has been no progress in this area.	Dental care	Dental care provided at Stand Down for all veterans. Cleaning, filling and extractions were provided.
16	VAMC Shreveport, LA - 667	Transportation	Homeless Coalition continues to explore alternative in conjunction with City of Shreveport.	Long term permanent housing	HUD grant proposal submitted to provide long term housing. Awaiting approval.		
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	New permanent housing	Funded. Apartment not completed yet but will be approximately January 2001.	Dental services	Accomplished. Funding has continued and veterans have one day a week set aside at the Stew Pot Dental Clinic.	Substance abuse treatment - Fort Worth	A contract has been established and veterans are now being placed at the VOA (Volunteers of America) in Ft. Worth. Additional resources for substance abuse treatment are needed in Ft. Worth, though.
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	Transitional housing	A Grants & Per Diem program was not approved but considering alternative funds to secure a house for homeless veterans.	Help with transportation	Minimal progress at this time.	Legal assistance	There have been several meetings with jail officials. Information on the HCHV program is being given to inmates and parolees.
17	VA Central Texas HCS (VAMC Marlin - 674A5 and VAMC Temple - 674 and VAMC Waco - 674A4)	Transitional housing	HUD grant submitted and turned down due to insufficient documentation of need. Grant to be re-written and re-submitted.	Job training	We continue to work with, and support, Mission Waco and Heart of Texas Workfare Center.	Enhanced network	VA is now in care lines; VA participated in the 2000 Census Committee; various sites within the homeless coalition and VA sponsored a Stand Down in December 1999.
18	VA New Mexico HCS - 501	Long term housing.	Grant submitted to HUD.	Assistance with personal hygiene.	Received HCHV funding for social worker homeless outreach coordinator position. Medical center matched this with funding for Veterans Outreach Program (VOP) Team consisting of .5 Full-Time Equivalent (FTE) internal medicine, .25 psychiatrist, 1 FTE social work case manager, 1 FTE triage nurse, .25 vocational rehabilitation counselor, .25 addictions services in the community sharing space at Healthcare for Homeless Medical Clinic. All team members actively involved in outreach efforts in the community.	SSI/SSDI process.	SSI/SSDI grant submitted.
18	VAMC Amarillo, TX - 504		[No CHALENG report in 1999.]				
18	VA West Texas HCS - 519 (Big Spring)		[New Homeless Point of Contact (POC): Information from prior POC not available.]				

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VISN	VA Facility - System Name	FY 1999 Need 1 Identified	FY 2000 Update	FY 1999 Need 2 Identified	FY 2000 Update	FY 1999 Need 3 Identified	FY 2000 Update
18	El Paso VA HCS, TX - 756		[New Homeless Point of Contact (POC): Information from prior POC not available.]				
18	VAMC Phoenix, Arizona (AZ) - 644	Drop in center	Program with Sunnyslope 10-4 did not develop due to lack of funding. Phoenix VA provides showers and clothing to homeless veterans.	Permanent housing	Loan guaranty program was not developed due to an emphasis being placed on the grant per diem program.	Transitional housing	VA continues to work with HUD and other community agencies on the grant per diem program.
18	VA Northern Arizona HCS - 649 (Prescott)	Emergency beds for women	Negotiations failed.	Transitional beds	Four beds started; two more grant applications submitted.	Chemically sensitive veterans	Major grant application in process.
18	VA Southern Arizona HCS - 678 (Tucson)	Drop in center or day program	Pending.	Long term permanent housing	Work is being done to bring this matter before Tucson mayor and council.	Transitional housing or halfway house	Completed.
19	VAM&ROC Cheyenne, Wyoming (WY) - 442	Treatment for substance abuse	Continuing to be successful and now working in Cheyenne.	Long term permanent housing	Two houses in Cheyenne have opened for long term permanent housing.	Dental care	VA grant received for dental care of homeless veterans. Care will be provided at Cheyenne VA.
19	VA Southern Colorado HCS, CO - 567	Expanded transitional housing	Have not met target date. This need will be carried forward.	Establish child care	Scrapped after data from two Stand Downs showed this not to be an urgent need.	Expand shelter housing	Target date extended at request of Red Cross: This need will be carried forward.
19	VAMC Denver, Colorado (CO) - 554	Transitional housing	Change in management of major community housing partner has altered process somewhat: New management more property management oriented. Working with to develop more client-oriented focus. Also, another major housing partnership has been in development phase with group which owns 120 bed hotel which is being converted to homeless rehabilitation. We have been involved in several projects (for example, provision of surplus dear and beds) in support of this organization to cultivate access to longer term housing.	Outreach	We have not made progress on this issue this year. There was a reduction in force at the Medical Center which has restricted expansion. An RN homeless staff person who was very invested in helping advance women's issues has left the VA.	Medical care	See "outreach" update.
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4)	Immediate shelter for veterans	Money has been received on station to establish contract with God's Love.	Transitional/ halfway - in-hospital drug treatment	Inpatient treatment is currently discouraged in VA. Will be setting up outpatient treatment for homeless.	Long term housing	Former Point Of Contact (POC) indicates not much progress on this issue but current POC will continue to try to develop this resource for homeless veterans.
19	VAMC Grand Junction, CO 575	Continue Stand Down next year	For a variety of reasons we did not hold a StandDown in 2000. Will re-evaluate StandDown vs. other use of limited resources for 2001.	Long term permanent housing	Housing authority has increased their rental assistance program through budget increases.	More emergency shelter beds	Rescue Mission has opened their new shelter with 29 beds total. Salvation Army, Department of Social Services (DSS), HUD, and St. Matthew's runs a 19 bed shelter in the six winter months.
19	VAMC Salt Lake City, Utah (UT) - 660	Transitional housing, referral policies, and future grants	Completed: veterans being referred as appropriate. Application submitted: waiting for secretary's final signature.	Long term permanent housing	Ongoing.	Services for emotional or psychiatric problems	Ongoing
19	VAMC Sheridan, WY - 666	Long term housing	New Point of Contact (POC) began July 1, 2000. No update available from former POC who is no longer with VA.				

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VISN	VA Facility - System Name	FY 1999 Need 1 Identified	FY 2000 Update	FY 1999 Need 2 Identified	FY 2000 Update	FY 1999 Need 3 Identified	FY 2000 Update
20	VA Alaska HCS & RO - 463	Outreach to homeless veterans in rural Alaska	We are working with military organizations to provide transportation for outreach staff to outlying areas of Alaska. Military flies twice weekly to rural areas - worked on logistics of building this into outreach efforts.	Comprehensive treatment programs and services for post traumatic stress disorder (PTSD) with or without co-morbid substance abuse and/or other psychiatric disorders.	During FY 2000 got access to videoconferencing equipment and capability for assessment and treatment planning for rural homeless veterans. Now currently online with Fairbanks.	Increased community participation in homeless outreach activities.	Family follow-up services: Alaska has no inpatient VA. Operates on fee basis except for one primary care clinic. With high recidivism due to lack of follow-up aftercare, we have now assigned a nurse practitioner to work with outreach staff for continued medical and psychiatric follow-up.
20	VAMC Boise, Idaho (ID) - 531	Long-term permanent housing	Still working on this issue with new HCHV coordinator on board.	Additional halfway house and transitional housing beds	HCHV position filled, May 2000.	Drop-in day center	Ongoing: Site identified, planning in progress. Drop-in Center at Boise VAMC Building 23 to include showers, washer and dryer, etc.
20	VA Roseburg HCS, Oregon (OR) - 653	Emergency housing	1. Preparation for the first Eugene StandDown was an incredible undertaking, which resulted in participation of 172 veterans and 42 new uniques seen. Over 30 agencies were involved which had not previously engaged in Vet Net. Since many of the relationships are firmly established, Stand Down 2001 should not require the same level of staff time and planning. Participation in the Continuum of Care Gaps Analysis should be possible during the coming year. 2. The Eugene mission was invited to the Vet Net and chose to decline due to their policy of non-involvement with any government agency. White Bird became involved in Vet Net, was a vital part of the Stand Down planning. The HCHV program became involved in IMPACT (Interagency Management Plan Approach to Community Treatment), an interagency effort by White Bird to develop coordinated approaches for a small group of consumers who consume a disproportionate share of agencies' efforts and resources. 3. Contracts to shelters were made through <u>expansion grant and additional HCHV</u> .	Transitional housing	1. The Roseburg VA Homeless Coalition received a Grants & Per Diem for the transitional housing project located on the VA grounds. This project will be operational by the end of 2000. 2. The grant writer from the Housing Authority was collaborating on several other projects. He requested that this project be postponed for 18 months. The group decided that concurrent procurement of matching local funds was in conflict with current Housing Authority projects within the community and also decided on the postponement.	Prescription eye glasses	Lens Crafters increased the number of vouchers for eye glasses to 20 for the year 2000. Veterans have been able to obtain eye examinations through the VA or for a minimal fee through the Oregon Health Plan.
20	VAMC Portland, OR - 648	Transitional housing	This has been completed for Per Diem only - Grants & Per Diem submitted.	Drop in center	Discussions continue around this topic. With funding of Grants & Per Diem this project should be a reality.	Antecedent health care - dental/optometry	A grant for dental services was submitted.

Appendix Table 7: VA-Community Initiatives for Homeless Veterans: End of FY 1999 Plan Focus (Top 3 Needs) - FY 2000 Plan Action Results

VISN	VA Facility - System Name	FY 1999 Need 1 Identified	FY 2000 Update	FY 1999 Need 2 Identified	FY 2000 Update	FY 1999 Need 3 Identified	FY 2000 Update
20	VA Puget Sound HCS, Washington (WA) (VAMC American Lake - 663A4 and VAMC Seattle - 663)	Emergency shelter	Interagency agreement in place with Washington State Department of Veterans Affairs and Memorandums of Understanding (MOUs) with Salvation Army sites in Seattle and Olympia.	Legal assistance	Unresolved due to funding constraints at Area Legal Aid Offices. May be opportunity with next funding cycle.	Transitional housing	Working agreements with the Compass Center and Wm Booth Salvation Army (Grants & Per Diem recipients in 1999).
20	VAMC Spokane, WA - 668	Immediate shelter	This program has been a huge success. It has been well-received by the community and by those in need. In fact, our HCHV program was able to begin regular outreach to the shelter (with female staff) through FY 2000 Homeless Program Enhancement funds.	Dual diagnosis treatment	A formal Dual Diagnosis program is still in development through Behavioral Health Services. We have been able to set up through the Spokane Regional Health District a methadone maintenance program that started in June of this year. Fifty slots are available.	Dental care	This continues to be one of our most popular programs. We are able to make the appointments easily and we are using funding provided by the Washington Department of Veterans Affairs for this purpose.
20	VAMC Walla Walla, WA - 687	Eye care	The HCHV Program has helped improve eye care in for homeless vets in three ways: 1. Held a Stand Down in which eye care was provided by the VA's optometry doctor (February 2000); 2. Started a voucher program that helped over 20 veterans through Lens Crafters gift of sight program; 3. Developed a 16A with WA State Department of Veterans Affairs (DVA) that paid for eye exams for over 20 homeless veterans in our community.	Job training or work therapy	The Intergovernmental Agreement (IGA) with WA State Department of Veterans Affairs (DVA) helped 80 veterans with clothing, tools, books, tuition to make them job ready. The second activity is that the HCHV staff helped write a Compensated Work Therapy (CWT) grant that was sent in July 29, 2000. On September 5, 2000, we were notified that we were funded to start a new CWT program.	Dental care	The dental protocol was completed May 2000. We use this protocol to help homeless veterans to find dental care outside of the VA. We also have some funds from the WA State DVA through an IGA that funds up to \$100 per dental visit. No dentist within 60 miles of Walla Walla will take welfare/Medicaid coupons for dental care. This continues to be a large unmet need with very limited resources.
20	VA DOM White City, Oregon (OR) - 692	Emergency shelter beds	Completed.	Transitional housing	Completed.	Long term housing	Completed - ongoing efforts to expand and develop new Land Trusts.
21	VA Central California HCS 570 (Fresno)	Increased emergency housing for single men	Grants & Per Diem program is now open - serves 68 veterans.	Increased transitional housing for single men	Partnership with local non-profit agency serving homeless veterans - serves 75 veterans.	Expanded vocational rehabilitation resources	Partnership with "Quality College" in providing access to vocational degrees/programs for homeless veterans - in place.
21	VAM&ROC Honolulu, Hawaii (HI) - 459	Substance abuse treatment (longer than 30 days)	During the Fiscal Year, the property for the Barber's Point facility was finally transferred after many years of procedure. This property has three barracks on it which our partner - US Vets - has begun to develop. So, while plans have been delayed to the problems encountered with the acceptance and conveyance of property to our partner, the process is moving along more readily now. The Barber's Point initiative has received - through the HUD continuum of care process - the designation as the highest priority project for the homeless in HI.	Job training and placement	Two of our community partners have been points of progress on this issue: The Barber's Point initiative will involve a strong jobs component as it develops. Also another partner, Network Experience, is on board to work with and get disabled veterans hired. They received a large grant which they applied for during the year from the Department of Labor's Homeless Veterans Reintegration Program.	Long term affordable, safe and sober housing	Barber's Point initiative has as part of its emphasis independent and studio living quarters set aside for long term housing for homeless veterans.
21	VA Northern California HCS (Martinez, Oakland, Sacramento)	Emergency housing	No change.	Expanded transitional living program	Application is pending approval of request.	Establish outreach in Oakland and Sacramento areas	Two social workers have been recruited and are serving the Sacramento and Oakland areas.

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VISN	VA Facility - System Name	FY 1999 Need 1 Identified	FY 2000 Update	FY 1999 Need 2 Identified	FY 2000 Update	FY 1999 Need 3 Identified	FY 2000 Update
21	VA Palo Alto HCS, CA (VAMC Livermore - 640A4 and VAMC Palo Alto - 640)	Long term permanent housing	Prior to March 2000, attempted to work with various numerous coalitions in service areas (many local cities involved) through CHALENG process. In March 2000, two new outreach workers on board and they have begun to network into appropriate coalitions to facilitate more intensive collaboration on VA-community mutually identified needs for homeless veterans. Note: Two Per Diem contract programs have been funded and are located now on VA grounds.	Treatment for substance abuse	Going well. VA Domiciliary and Alcohol Treatment Service under one administrative head. Initial HCHV contracts with community residential treatment programs started.	Medical services	Our healthcare system now has seven clinic locations and we are now referring more to the VA services in those clinics for homeless veterans. So, presence of the Community Based Outpatient Clinics has reduced the priority of this goal.
21	VA Sierra Nevada HCS, Nevada (NV) - 654	Dental care	The Chief of Dental Services of the Sierra NV Health Care System continues to support our twice yearly Stand Downs. We have not contacted local dentists but plan to.	Eye care	No movement at this time.	Transitional housing	Our HCHV Program has had 135 new contacts of homeless veterans and is involved in aggressive outreach to community resources.
21	VAMC San Francisco, California (CA) - 662	Long term housing	Veterans Academy was opened with 100 permanent beds for formerly homeless veterans.	Shelter beds	Unfortunately, due to shelter's funding, shelter beds reduced from 40 to 32. Requested Fiscal Year 2001 funding for six more beds. Ongoing.	Dual diagnosis treatment	Expanded services at 13th. and Mission.
22	VA Southern Nevada HCS - 593	Immediate shelter	We are active in Homeless Coalition: This coalition - particularly St. Vincent's, Salvation Army and Rescue Mission - actively worked during the Fiscal Year to secure government funding for additional shelter beds.	Long term permanent housing	We have been focused on transitional housing during the year: A. We have worked with US Vets which during the year secured a building (Meadow's Inn), a 150-unit building. During the next Fiscal Year, this project will become operational with staff and hopes to be funded through Grants & Per Diem funding. B. We have also worked with HELP USA (Housing Enterprise for the Less Privileged, a nonprofit housing and employment development organization) to develop transitional housing: They have secured property during year and plan is to build on that site. The Plan is for two-thirds veteran occupancy and to apply for Grants & Per Diem funding to staff.	Job training	Development of job training capacity has progressed during the Fiscal Year. US Vets transitional housing includes a work and career program, reflecting philosophy of veteran achievement of highest level of independence. A new fulltime worker in the homeless program will have as an emphasis job training and work with individuals with job disabilities.
22	VAMC Loma Linda, CA - 605	Transitional living	No additional transitional living beds realized; efforts continued.	Long term permanent housing	Obtained 40 additional Section 8 housing vouchers through San Bernardino Housing Office.	Immediate shelter	This remains an issue - highly political and uncertain effort through coalitions continued.
22	VAMC Long Beach, CA - 600	Immediate shelter	Completed. Veterans are seldom turned away from shelters due to lack of shelter beds. However, a need for an additional permanent shelter in the South Bay area of Los Angeles was identified by various public and private officials. Site location is to be determined.	Detoxification from substances	Continuing. The Substance Abuse/Post Traumatic Stress Disorder Residential Treatment Program (SAPRTP) has not moved yet but is expected to by December 31, 2000.	Long term permanent housing	Continuing. US Vet's Villages at Cabrillo transitional and long term housing to open its first phase in late October 2000.

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<i>VISN</i>	<i>VA Facility - System Name</i>	<i>FY 1999 Need 1 Identified</i>	<i>FY 2000 Update</i>	<i>FY 1999 Need 2 Identified</i>	<i>FY 2000 Update</i>	<i>FY 1999 Need 3 Identified</i>	<i>FY 2000 Update</i>
22	VA Greater Los Angeles HCS, CA (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	Long term low income permanent housing	1. Single Room Occupancy (SRO) Housing will be opening a veteran specific hotel during the next year. 2. We've gone to HUD to get additional HUD vouchers and have secured an additional 20 vouchers.	Dental care	We wrote a grant for dental services but did not submit due to conflicts with other grant submissions. We did later include in a primary care for the homeless proposal which we have recently received provisional approval for - dental will be part of this proposal.	Dual diagnosis treatment	1. New Directions proposal is in place; Memo of Agreement is signed for implementing 50 additional Grants & Per Diem beds during the next year. 2. Volunteers of America, HAVEN (Helping Assist Veterans with Emergency Needs), Mission Homes and Harbor Lights - with emphasis on dual diagnosis, including geriatric dual diagnosis - have received approval for funding and this will increase the number of beds for dual diagnosis 100 additional beds.
22	VAMC San Diego, CA - 664	Dual diagnosis treatment issues	Vietnam Veterans of San Diego (VVSD) has added ten more beds for treatment of veterans with dual diagnosis. VVSD has also been approved for funding for Per Diem only and this will open new treatment slots for our veterans.	Emergency shelter	We provided staff and funds for the VVSD Cold Weather Shelter Winter 1999-2000 for 150 beds. We have three new Grants & Per Diem facilities which opened August 1999 and September 1999.	Long term housing	Attended National Coalition for Homeless Veterans. We continue to attend meetings of the local homeless coalitions, for example, Systemwide Homeless Team. The California State Veterans Home opened officially in San Diego May 2000 and we are providing administrative support to them with anticipation of slots for homeless veterans.